

Vocera 3.0 Command Reference

Action Voice Command (examples in *italics*)

Getting Started

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| Log in | Say your first and last name in response to the prompt. |
| Log out | Log me out. |
| Find out who is logged in to the Badge | Who am I? |
| Listen to the welcome tutorial | Play Welcome Tutorial. |
| Record your name | Record my name. |
| Record, play back, or erase your greeting | Record my greeting. Play my greeting. Erase my greeting. |

Train the Genie

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| Train the Genie to recognize the way you say a name | Learn a name. Learn a group name. Learn a location name. |
| Delete the learned name | Unlearn name (group name, location name). |
| Train the Genie to recognize the way you say commands | Learn commands. Learn more commands. |
| Delete all your learned commands | Unlearn commands. |

Place Calls

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| Call a Badge user | Call <i>John Smith</i> . |
| Call a group member | Call <i>Tech Support</i> . |
| Place an urgent call to another Badge user* | Urgently call <i>John Smith</i> . |
| Place an urgent call to a group member* | Urgently call <i>Tech Support</i> . |
| Call a user with a department name* | Call <i>John Smith</i> in <i>Hardware</i> . |
| Call a user with a first name and a department name* | Call <i>Sue</i> in <i>Hardware</i> . |
| Call an address book entry* | Call <i>Poison Control</i> . |
| Call an outside buddy* | Call <i>My Mom</i> . |
| Call an extension* | Dial extension <i>5120</i> . |
| Call a local or long-distance telephone number* | Dial an outside number. |
| Redial the last phone number* | Redial number. |

Send and Listen to Messages

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| Send a standard or urgent message to a Badge user or to all members of a group (without trying to call them) | Record a message for <i>John Smith</i> . Record an urgent message for <i>John Smith</i> . Record a message for <i>Tech Support</i> . Record an urgent message for <i>Tech Support</i> . |
| Play new voice messages | Play messages. Play messages from <i>John Smith</i> . Play messages from <i>Marketing</i> . |
| Play new text messages | Play text messages. |
| Play old (previously played) voice messages | Play old messages. Play old messages from <i>John Smith</i> . Play old messages from <i>Marketing</i> . |
| Play old (previously played) text messages | Play old text messages. |
| Delete voice messages, played or not | Delete all messages. Delete messages from <i>John Smith</i> . Delete messages from <i>Tech Support</i> . |
| Delete text messages, played or not | Delete all text messages. Delete all text messages from <i>John Smith</i> . |
| Find out who called or left a message | Who called? |
| Issue commands while playing a message. (Press the Call button before saying the command.) | Delete. Time. Save. Back. Repeat. Cancel. |

Forward Calls*

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| Forward calls to a Badge user or to a group | Forward my calls to <i>John Smith</i> . Forward my calls to <i>Tech Support</i> . |
| Forward calls to a number in your profile | Forward my calls to my desk phone. Forward my calls to my cell phone. Forward my calls to my home phone. Forward my calls to my voice mail. |
| Forward to an internal extension | Forward my calls to extension <i>3425</i> . |
| Forward to an outside number | Forward my calls to an outside number. Forward my calls to another number. |
| Stop forwarding (and accept calls on your Badge again) | Stop forwarding. |

Transfer a Call

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| Transfer a call in progress to a Badge user, group member, or desk extension | Press the Hold/DND button to put the call on hold and then press the Call button and say: Transfer to <i>John Smith</i> . Transfer to <i>Tech Support</i> . Transfer to extension <i>2457</i> .* |
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Send and Receive Numeric Pages

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| Send a page to a person in the Vocera system | Page <i>Tom Mailer</i> . |
| Send a page to an outside number | Page an outside number. |
| Send a page to an internal number | Page number <i>39647</i> . |
| Allow Badge users to send you numeric pages* | Enable pages.* |
| Stop receiving numeric pages from Badge users* | Disable pages.* |

* Commands that require permission from system administrator.

Speak or Spell

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| In addition to <i>speaking</i> the full name, you can <i>spell</i> either the first name, the last name, or both names to contact a person: | You must always speak or spell the full name to contact a group or a place: |
| <ul style="list-style-type: none"> Call Jesse Hart Call J-E-S-S-E Call H-A-R-T Call J-E-S-S-E-H-A-R-T | <ul style="list-style-type: none"> Call Poison Control Call P-O-I-S-O-N-C-O-N-T-R-O-L |
| Make sure you speak with an even pace and say each letter distinctly when you spell a name. | Spelling can improve speech recognition. Spelling is so effective that it may work even when it is slightly incorrect! |

Action Voice Command (examples in *italics*)

Broadcast to a Group*

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| Initiate a broadcast to a group | Broadcast to <i>Tech Support</i> . |
| Initiate an urgent broadcast to a group | Urgently broadcast to <i>Tech Support</i> . |
| Initiate an urgent broadcast to a group called "Panic" | <i>Double-click the Call button and begin speaking.</i> |
| Reply to everyone | <ol style="list-style-type: none"> Press and hold the Call button before the broadcast ends. <ul style="list-style-type: none"> If it is OK to talk, you hear a chime. If someone else has already started to reply, you hear a warning sound. Begin speaking. When finished, release the Call button. Everyone in the broadcast group hears a chime, letting them know they can reply. |

Join or Leave a Group*

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| Add yourself to a group | Add me to <i>Technical Support</i> . |
| Remove yourself from a group | Remove me from <i>Technical Support</i> . |

Use Instant Conferences

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| Join a conference | Join the conference for <i>Managers</i> .* |
| Leave a conference | Leave the conference for <i>Cashiers</i> .* |
| Start conferencing or reply (when you are in a conference) | <ol style="list-style-type: none"> Press and hold the Call button. <ul style="list-style-type: none"> If it is OK to talk, you hear a chime. If someone else in the conference has already started to speak, you hear a warning sound. Begin speaking. When finished, release the Call button. Everyone in the conference hears a chime, letting them know they can now reply. |
| Find out what conference you are in | What conference am I in? |
| Find out who is in your conference | Who is in my conference? |
| Find out who is in any conference | Who is in the conference for <i>Intensive Care</i> ? |

Make a Three-Way Conference Call

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| Initiate a conference call | Conference <i>James Madison</i> and <i>Mary Lamb</i> . |
| Add another party to a call (unsupervised method) | <ol style="list-style-type: none"> Press the Hold/DND button to put your call on hold. Press the Call button to summon the Genie and say: Invite <i>Robin Woods</i>. |
| Add another party to a call (supervised method) | <ol style="list-style-type: none"> Press the Hold/DND button to put your call on hold. Press the Call button to summon the Genie and say: Call <i>Robin Woods</i>. Your Badge connects to the new party. After speaking with the new party, press the Hold/DND button. When the Genie asks if you want to conference the parties, do either of the following: <ul style="list-style-type: none"> Answer "Yes" to create a conference call between you and the other two parties. Answer "No" to place the new party on hold while you speak with the original caller. |
| Initiate an urgent conference call* | Urgently conference <i>James Madison</i> and <i>Mary Lamb</i> . |
| Urgently add another party to a call (unsupervised method)* | <ol style="list-style-type: none"> Press the Hold/DND button to put your call on hold. Press the Call button to summon the Genie and say: Urgently invite <i>Robin Woods</i>. |
| Urgently add another party to a call (supervised method)* | <ol style="list-style-type: none"> Press the Hold/DND button to put your call on hold. Press the Call button to summon the Genie and say: Urgently call <i>Robin Woods</i>. |

Using Announce Through Speaker

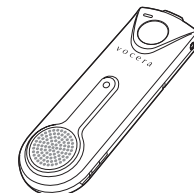
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| Play announcements through Badge speaker when headset is plugged in | Turn announce through speaker on. |
| Play announcements through headset when headset is plugged in | Turn announce through speaker off. |

Work with Sites

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| Log in at your home site | Press the Call button, say your first and last name when prompted. |
| Log in at a site you are visiting | <ol style="list-style-type: none"> Press the Call button, then wait to hear the log-in prompt. Say your name with your home site to log in: <i>April Buckley</i> from <i>Santa Cruz</i>. |
| Call a user at your current site | Call <i>April Buckley</i> . |
| Call a user whose home site is the same as your current site | Call <i>April Buckley</i> . |
| Call a user at a remote site or any arbitrary site* | Call <i>April Buckley</i> in (at, from) <i>Santa Cruz</i> . |

Other Information

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| Find out which groups you are in | What groups am I in? |
| Find out who is in a particular group | Who is in <i>Technical Support</i> ? |
| Find out who called while you were unavailable | Who called? |
| Check current time and date | What time is it? |



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For More Information

For more information about Vocera Communications and the Vocera Communications System, please call 1 800 331 6356 or 1 408 790 4100 or visit our website at www.vocera.com.