

Intracom VCOM License Configuration

Log into the Intracom VCOM Admin VIA web browser: <http://{VCOM Matrix IP address}>

Intracom VCOM Web Portal

Below are links to the System Administration and the WebRTC Control Panel.

System Administration

Type	Tab/Class Name	Login Only Name	Login Name	Login Password	Description	PL	Latitude	Selector Assigning Template
VCP	Windows Desktop	Control	Control	1234	Control Panel			Yes
VCP	Google Android	Queue 1	Queueing	Queueing	Queue Handling Essential	Yes		Queue 1
VCP	Google Android	Priority Agent	Priority	Priority	Priority Agent	Yes		Queue 1
VCP	Google Android	BC Agent	BC	BC	BC Agent	Yes		Queue 1
VCP	Windows Desktop	John K	JohnK	JohnK	John K	Yes		Queue 1
VCP	Windows Desktop	Kath M	KathM	KathM	Kath M Essential	Yes		Queue 1
VCP	Apple iOS	Ken	Ken	Ken	Ken	Yes		Queue 1
VCP	Apple iOS	Marianne A	Marianne_A	Marianne_A	Marianne A	Yes		Queue 1
VCP	Windows Desktop	Vocality	vocality	VOCALITY	Vocality test account	Yes		Queue 1
SIP	SIP Trunk 1	admin@1	admin	admin	SIP Trunk 1	Yes		Queue 1
VEED	RTSP Video Stream	Ai Jazara	AiJazara	AISJAZARA	Porter to a local file server.	Yes		Queue 1
VEED	RTSP Video Stream	holliday	holliday			Yes		Queue 1
VEED	RTSP Video Stream	Marsden	Marsden			Yes		Queue 1

- Monitor the status of the Virtual Matrix
- Add and configure clients
- Assign selectors
- View diagnostic logs

Control Panel

- Push-to-talk with other clients
- Watch multiple video streams simultaneously
- Rearrange windows in your control panel
- Geolocate other clients

Intracom VCOM System Administration

User: admin

**Password: None
(default)**

Login

Login Name:

Login Password:

Auto-Login: ON OFF

If you can not log into the Virtual matrix, verify the virtual Matrix IP address is correct.

Configuration

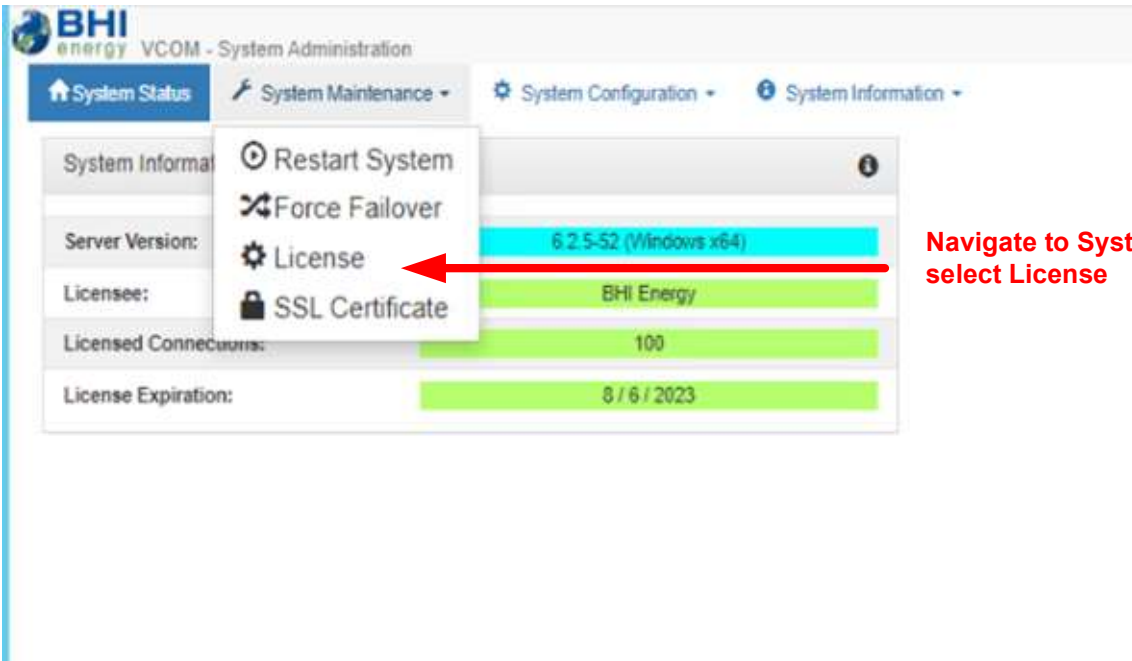
Virtual Matrix IP Address: ← IP address of the virtual matrix

Port:

HTTPS: ON OFF

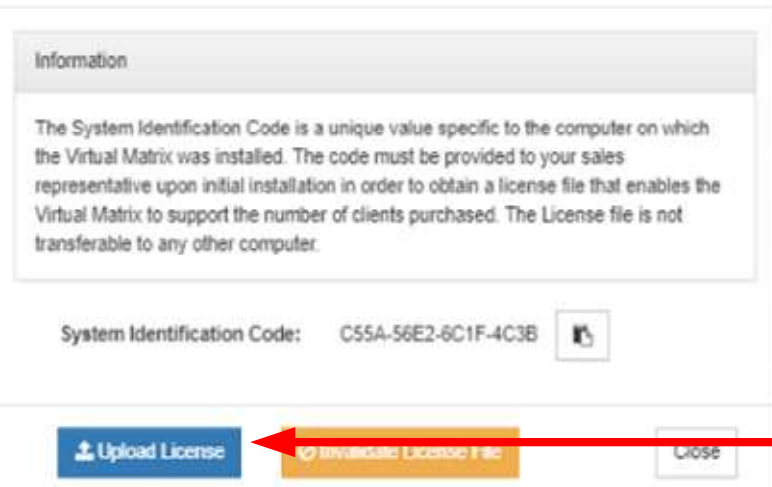
Certificate:

Intracom VCOM License Configuration



Navigate to System Maintenance and select License

VCOM System Identification Code



Click on Upload License and navigate to the VCOM License key file.