Vocera 3.0 Command Reference

**Getting Started**

- **Log in**
  Say your first and last name in response to the prompt.

- **Sign out**
  Say “log me out.”

- **Find out who is logged in to the Badge**
  Who am I?

- **Listen to the welcome tutorial**
  Play Welcome Tutorial

- **Retrieve play or erase your greeting**
  Play my greeting.
  Erase my greeting.

Train the Genie

- **Train the Genie to recognize the way you say a name**
  Learn a name.

- **Train the Genie to recognize the way you say commands**
  Learn commands.

- **Delete all your learned commands**
  Unlearn commands.

**Place Calls**

- **Call a Badge user**
  Call John Smith.

- **Call a group**
  Call Group A.

- **Place an urgent call to another Badge user or a group member**
  Urgently call John Smith.

- **Call an external number**
  Call 5120.

- **Call an address book entry**
  Call Police Control.

- **Call an outside directory**
  Call My Mom.

- **Call an outside extension**
  Call My Mom.

- **Call a local or non-directory telephone number**
  Call 5120.

- **Send and Receive Numeric Pages**
  Send a page to an internal number.
  Send a page to an outside number.

- **Transfer a call in progress to a number**
  Transfer to my desk phone.

- **Transfer a call in progress to a number**
  Transfer to my cell phone.

- **Transfer a call in progress to another user**
  Transfer to a call in extension.

- **Transfer a call in progress to another outside number**
  Transfer to an outside number.

- **Stop forwarding (and accept calls on your Badge again)**
  Stop forwarding.

Transfer a Call

- **Transfer a call in progress to a Badge user, group member, or desk extension**
  Press the Hold/DND button to put the call on hold and then press the Call button and say “Transfer to John Smith.”

  Transfer to Tech Support.

Shift a Call

- **Press the Hold/DND button to put a call on hold while you speak with the original caller.**
  Urgently add another party to your call (supervised method).

- **Add another party to a call (unsupervised method)**
  Add a user to a call.

- **Join a conference**
  Join the conference for John Smith.

- **Join or leave a group**
  Join the conference for John Smith.

- **Initiate an urgent broadcast to a call (unsupervised method)**
  Urgently broadcast to John Smith.

- **Initiate an urgent conference call**
  Urgently conference call.

- **Join a conference**
  Join the conference for Tech Support.

**Send and Listen to Messages**

- **Send a standard or urgent message to a Badge user or to all members of a group (without trying to call them)**
  Record a message for Tech Support.

- **Play new voice messages**
  Play messages from John Smith.

- **Play new text messages**
  Play text messages.

- **Play old voice messages (played or not)**
  Play old messages from John Smith.

- **Delete all text messages**
  Delete all text messages.

- **Text messages, played or not**
  Delete all messages.

- **Send and Listen to Messages**
  Send to a user at a remote site.

- **Send and Listen to Messages**
  Same as your current site.

- **Send and Listen to Messages**
  Call a user whose home site is the same as your current site.

- **Send and Listen to Messages**
  Call a user at a remote site or any arbitrary site.

Use Instant Forums

- **Join a conference**
  Join the conference for Managers.

- **Leave the conference**
  Leave the conference for Cashiers.

- **Return to your department**
  Return to your department.

- **Initiate an urgent conference call**
  Initiate an urgent conference call.

- **Initiate an urgent broadcast to a call (unsupervised method)**
  Initiate an urgent broadcast to Tech Support.

- **Initiate an urgent broadcast to a call (supervised method)**
  Initiate an urgent broadcast to Tech Support.

- **Join a conference**
  Join the conference for John Smith.

- **Join or leave a group**
  Join the conference for John Smith.

Make a Three-Way Conference Call

- **Initiate a call**
  Conference James Madison and Mary Lamb.

- **Add another party to a call**
  Add a user to a call.

- **Remove yourself from a group**
  Remove me from a group.

- **Remove yourself from a group**
  Remove me from a group.

- **Initiate a call**
  Initiate a call.

- **Join a conference**
  Join the conference for John Smith.

Using Announce Through Speakers

- **Turn announce through speaker off.**
  Your badge will announce from the Vocera system.

- **Turn announce through speaker on.**
  Your badge will announce from the Vocera system.

Work with Sites

- **Log in**
  Press the call button, say your first and last name when prompted.

- **Log in at a site you are visiting**
  Press the call button, then wait to hear the log-in prompt.

- **Say your name with your home site to log-in.**
  If it is OK to talk, you hear a chime.

- **Say your name with your home site to log-in.**
  If someone else in the conference has already started to reply, you hear a warning sound.

- **Begin speaking.**
  If someone else has already started to reply, you hear a warning sound.

- **Begin speaking.**
  Begin speaking.

- **Find out what conference you are in**
  Find out who is in the conference for John Smith.

- **Find out who is in the conference**
  Find out who is in the conference for John Smith.

- **Find out who is in any conference**
  Find out who is in any conference.

Other Information

- **Find out which group you are in.**
  What group am I in?

- **Find out which group you are in.**
  Who am I in?

- **Find out which group you are in.**
  What group is this?

- **Find out which group you are in.**
  Who am I in?

- **Find out which group you are in.**
  Who am I in?

- **Find out which group you are in.**
  Who am I in?

- **Check current time and date.**
  What time is it?